

# General conditions of rental

Camping du Lac Hautibus \*\* from September, 5th 2012 with 65 pitches. The campsite accepts the bookings under the following conditions:

## THE BOOKING

The booking form and deposit must be returned to us relating to the type of location requested:

- For the booking of camping pitches: a deposit of 30 % of the total stay.
- For the booking of rented accommodation: a deposit of 30 % of the total of rental.
- For the booking of short stays or a weekend in rented accommodation: the total of rental must be paid in advance.

The booking is confirmed as soon as you have received a booking confirmation.

The booking is registered under your name and can't be sublet. We must be informed in case of any change which may increase or decrease the total cost of your stay. If not, we may cancel your booking and keep the money already paid.

## METHODS OF PAYMENT

By credit card, cash or bank transfer.

## PAYMENT OF THE BALANCE OF YOUR STAY

For a camping pitch: the balance must be paid at the latest the day before you leave the campsite. For a accommodation: the balance must be paid at the latest 4 weeks before your arrival. If we don't receive the payment in time, we may cancel your booking and keep the money already paid. If you book less than 30 days before your arrival, the total amount must be paid when you book.

## PRICES

They include: the rental of a pitch or accommodation (for the total number of persons given, a baby is classed as a person), gas and electricity are included in the accommodation, access to swimming pool (only for the customers of the campsite, not for visitors), games area and sanitary block. They don't include: the booking fees, the cancellation insurance, the tourist tax, bed linen or the cleaning of the accommodation. The prices include a V.A.T of 10 % applicable since they have been determined. Any further modification of the V.A.T rate will increase the prices including tax, what you accept without conditions.

## DEPOSIT FOR AN ACCOMMODATION

A deposit of 250 € is requested on the day of your arrival, in guarantee of any damage, to cover the cleaning service. Checking is done before each arrival. We will give you on arrival a check-list to fill and to return to reception within 24 hours. On the day of your departure, we ask you to read and respect the instructions that are shown in the chalet (do the cleaning, defrost and clean the fridge, dishes cleaned and dried...)

After your departure we will check the accommodation for damage and cleanliness and return the appropriate deposit less any costs involved in cleaning and repairing any damage.

## LATE ARRIVAL AND EARLY DEPARTURE

We must be informed by mail or email of any late arrival in order to keep your booking. If we have no news within 24 hours after your provided arrival, we may cancel your booking. There is no refund or reduction if you arrive late or leave early whatever the reason. The total amount of the booked nights is requested.

### PICTURES

We may take photos of your family for advertising. If you don't agree, we thank you to let us know by mail before your arrival.

### BARBECUES

Only gas ou electric barbecues are allowed.

### SWIMMING POOL

Children must be accompanied and supervised by an adult. The pool is reserved exclusively for our clients. Visitors are not allowed access to the pool. Take your tickets to the office of the campsite.

### PETS

Pets are accepted for a fee. They must be vaccinated, microchipped and kept on a lead. We shall ask for health certificates (passport of your pet) on the day of arrival. Dogs of the 1<sup>st</sup> ategory 1 and 2nd are not allowed.

### CANCELLATION INSURANCE

Find all information from FFCC: [www.ffcc.fr](http://www.ffcc.fr)

I accept the general conditions of the contract and agree to respect them.

Date and signature.